



CD. 01 Complaint and Discipline Outcomes-Publications POLICY

Approved by Council: January 21, 2020

Reviewed and Updated:

Resources: [Regulated Health Professions Act](#)

PEI College of Pharmacy policies, together with legislation, practice directives, standards and guidelines outline the practice expectations of pharmacists and pharmacy technicians in the province. Policies use “must” to indicate an action that is mandatory for a pharmacy professional. Policies use “may” to indicate that the registrant may use professional discretion.

Purpose

The PEI College of Pharmacy has authority under the *Regulated Health Professions Act* to inquire into the conduct of a registrant relating to allegations of professional misconduct and incompetence. As required under the Act, section 82 directs the College to publish, subject to any publication ban ordered by the Hearing Committee, an order of the Investigation Committee or any determination of the Hearing Committee.

The PEI College of Pharmacy believes that public disclosure of complaint and discipline outcomes that are grounded in the public interest, increases transparency and public confidence in the decisions of the College.

The purpose of the policy is to outline the criteria and procedures for publication of complaint and discipline decisions and interim orders imposed by Council.

Application

This policy is applicable to interim orders of the Investigation Committee, outcomes of the Hearing Committee, and interim orders of the Council



Policy

1. There shall be no publication of a case of the Investigation or Hearing Committee if there is no finding of professional misconduct or incompetence.
2. Any decision to terminate, suspend or impose terms and conditions on a registrant's certificate of registration will be posted on the PEI College of Pharmacy website. The registrant will be identified by full name and any other names used by the registrant with the date of the decision.
3. A summary of any decision of the Investigation or Hearing Committee will be posted on the PEI College of Pharmacy website. Registrants will be identified by name and any other names used by the registrant.
4. Summaries of complaint and discipline decisions may also be published in the PEI College of Pharmacy newsletter for educational purposes.
5. The privacy of complainants or other individuals involved, other than the registrant, will be protected by redacting their names from any publication. The minimum amount of information that will clearly communicate the circumstances of the decision will be published.
6. Decisions posted on the PEI College of Pharmacy website will remain for 5 years.